

# RENTALMAX LOCATIONS

Orland Park  
15259 S. Harlem Ave. 708-535-5080

St. Charles  
2415 W. Main St. (Rt. 64) 630-377-1567

Joliet  
606 N. Chicago St. 815-726-2723

Downers Grove  
2625 Ogden Ave. 630-964-1850

Lake Zurich  
351 W. Route 22 847-438-9490

Roselle  
135 W. Irving Park Rd. 630-894-1717

Carol Stream  
124 N. Schmale Rd. 630-668-8200

Crest Hill  
1928 Plainfield Rd. 815-729-1466



Please review the Rental Contract for complete Terms & Conditions.



RentalMax L.L.C. • 124 N. Schmale Road • Carol Stream, IL. 60188  
www.rentalmax.com

# Equipment Protection Plan



GET PROTECTED WITH  
**\$5,000 OF COVERAGE\***

Get peace of mind with our simple and affordable Equipment Protection Plan which protects you from costly repairs due to accidental equipment damage.

\*Restrictions Apply



## **EQUIPMENT PROTECTION PLAN (EPP)**

### **The EPP Covers up to \$5,000 of Accidental Damage**

If the renter has accepted the EPP and paid the applicable charge, the renter shall not be responsible for covered damages up to \$5,000. In the event that damages exceed \$5,000, the customer is fully responsible for the value in excess of \$5,000.

### **Equipment Protection Plan Saves!**

A customer rented a stump grinder that was tipped over on the jobsite, ruining the engine.

<b>Financial Breakdown</b>	<b>With EPP</b>	<b>Without EPP</b>
Rental Rate	\$275	\$275
EPP Cost	\$33	-
Customer Repair Cost	\$0	\$1,600
Total Customer cost	\$308	\$1,875
EPP Savings	<b>\$1,567</b>	-

### **The Equipment Protection Plan is not Insurance.**

Please check with your insurance agent to see if you have coverage for damage or loss to rented equipment. The RentalMax Equipment Protection Plan is a program offered by RentalMax L.L.C. that enables customers to significantly reduce their potential financial liability on rental equipment when it is damaged. The EPP is not applied to merchandise, delivery charges, fuel, or tax.

### **Is the EPP Mandatory?**

The EPP is optional. When the EPP is declined, the customer takes full responsibility to bring back the item(s) in their original condition or pay the total cost to return them to their original condition.

### **What is Not Covered?**

The RentalMax EPP is not available on all types of Equipment. The EPP does not cover the following:

- Damage to tires, tracks, tubes, hoses, trucks, and manlifts (with the exception of scissor lifts).
- Damage due to the use of Equipment in violation of any of the terms of the Rental Contract.
- Loss or Theft is not covered. Loss or damage due to theft, mysterious disappearance or shortage disclosed on inventory is not covered.
- Negligence and abuse are not covered. The customer must take reasonable measures to protect against damage. RentalMax personnel will determine if the damage of any rental item(s) was caused by customer negligence or abuse. If, in the opinion of RentalMax personnel, the damage was caused by negligence or abuse, the customer is solely responsible to bring the rental item(s) back to its original condition or pay for the item(s) if it is deemed by RentalMax personnel to be damaged beyond repair.

### **What do I do in the event of vandalism?**

It is the customer's responsibility to contact RentalMax L.L.C. and file a report within 24 hours of the occurrence to evaluate the cause of the damage. In the event of vandalism, the customer must also file a police report with the local authorities. A copy of the report needs to be provided to RentalMax L.L.C. The damages will be covered up to \$5,000 provided RentalMax personnel decide the damage was not caused by negligence or abuse.