

# RENTALMAX LOCATIONS

Orland Park  
15259 S. Harlem Ave. 708-535-5080

St. Charles  
2415 W. Main St. (Rt. 64) 630-377-1567

Joliet  
606 N. Chicago St. 815-726-2723

Downers Grove  
2625 Ogden Ave. 630-964-1850

Lake Zurich  
351 W. Route 22 847-438-9490

Roselle  
135 W. Irving Park Rd. 630-894-1717

Carol Stream  
124 N. Schmale Rd. 630-668-8200

Crest Hill  
1928 Plainfield Rd. 815-729-1466



To opt out of the EPP, please visit [rentalmax.com/equipment-protection-plan-opt-out](http://rentalmax.com/equipment-protection-plan-opt-out) and submit a request. Opt out requests may take up to 5 business days to process.

Please review the Rental Contract for complete Terms & Conditions



RentalMax L.L.C. • 124 N. Schmale Road • Carol Stream, IL. 60188  
[www.rentalmax.com](http://www.rentalmax.com)

## Equipment Protection Plan



GET PROTECTED WITH  
**\$10,000** OF COVERAGE\*

Get peace of mind with our simple and affordable Equipment Protection Plan which protects you from costly repairs due to accidental equipment damage.

\*Restrictions Apply



## **EQUIPMENT PROTECTION PLAN (EPP)**

### **The EPP Covers up to \$10,000 of Accidental Damage**

Renters are required to accept the EPP and pay the applicable charge unless they have an approved Certificate of Insurance on file with RentalMax. If the renter accepts the EPP and pays the applicable charge, the renter shall not be responsible for covered damages up to \$10,000. In the event that damages exceed \$10,000, the renter is fully responsible for the value in excess of \$10,000.

### **Equipment Protection Plan Saves!**

A customer rented a stump grinder that was tipped over on the jobsite, ruining the engine.

<b>Financial Breakdown</b>	<b>With EPP</b>	<b>Without EPP</b>
Rental Rate	\$275	\$275
EPP Cost	\$33	-
Customer Repair Cost	\$0	\$1,600
Total Customer cost	\$308	\$1,875
EPP Savings	<b>\$1,567</b>	-

### **The Equipment Protection Plan is not Insurance.**

Please check with your insurance agent to see if you have coverage for damage or loss to rented equipment. The RentalMax Equipment Protection Plan is a program offered by RentalMax that enables customers to significantly reduce their potential financial liability on rental equipment when it is damaged. The EPP is not applied to merchandise, delivery charges, fuel, or tax.

### **What do I do in the event of vandalism?**

It is the customer's responsibility to contact RentalMax L.L.C. and file a report within 24 hours of the occurrence to evaluate the cause of the damage. In the event of vandalism, the customer must also file a police report with the local authorities. A copy of the report needs to be provided to RentalMax L.L.C. The damages will be covered up to \$10,000 provided RentalMax personnel decide the damage was not caused by negligence or abuse.

### **What is Not Covered?**

The RentalMax EPP is not available on all types of equipment. The EPP does not cover the following:

- Damage to GPS and telematics systems, batteries, keys, glass, tires, tubes, tracks, booms, belts, chains, knobs, fittings and hoses
- Damage due to the use of Equipment in violation of any of the terms of the Rental Contract.
- Loss or Theft is not covered. Loss or damage due to theft, mysterious disappearance or shortage disclosed on inventory is not covered.
- Damage during transportation
- Negligence, misuse, and abuse are not covered (including submerging, overturning, overloading, and damage by falling objects, including tree limbs). The customer must take reasonable measures to protect against damage. RentalMax personnel will determine if the damage of any rental item(s) was caused by customer negligence or abuse. This includes uses of the equipment that are not as the equipment manufacturer intended – customer is responsible for reviewing manufacturer equipment manuals. If, in the opinion of RentalMax personnel, the damage was caused by negligence or abuse, the customer is solely responsible to bring the rental item(s) back to its original condition or pay for the item(s) if it is deemed by RentalMax personnel to be damaged beyond repair.

### **Is the EPP Required?**

The EPP is required unless the customer submits a request to opt out of the EPP and has an approved certificate of insurance on file with RentalMax. If the customer has approved insurance coverage and has opted out of the EPP, the customer takes full responsibility to bring back the item(s) in their original condition or pay the total cost to return them to their original condition.

To opt out, please visit [rentalmax.com/equipment-protection-plan-opt-out](http://rentalmax.com/equipment-protection-plan-opt-out) to submit a request along with your certificate of insurance. Opt out requests may take up to 5 business days to process.